

Disposing of Items on the No List

Other services are available for unwanted household goods that cannot be disposed of through the Ring and Book Hard Waste Collection Service.

Residents can take **bricks, rubble, concrete, engine oil, batteries and tyres** to the Whitehorse Recycling and Waste Centre, corner Burwood Highway and Morack Road, Vermont South. Fees apply for some items.

Residents can take **paint, motor oil, batteries, barbeque gas cylinders and fluorescent tubes** to the nearest Detox Your Home location at Monash Waste Transfer and Recycling Station, 380 Ferntree Gully Road, Notting Hill. Visit www.resourcesmart.vic.gov.au or phone 1800 353 233 for more information.

For information about disposing of **cement sheeting** and **asbestos**, contact the Environmental Protection Agency on 1300 372 842.

Additional Collections

Households are entitled to two hard waste collections per financial year (as part of Council rates). You can book additional hard waste and bundled pruning collections during the year; however, additional collections (more than two per year) attract a collection fee. For information phone 9721 1915 about fees for additional collections.

Please note, you can also choose to take items in working order to local charity shops or recycle them through Council's Renew Collection held in May/June each year.

More Information and Booking

For more information about the hard waste and bundled prunings collection or to book a collection, phone the contractor WM Waste Management Services on 9721 1915.



Contacting Council

For general waste and recycling enquiries, please contact Whitehorse City Council:

Phone: 9262 6333

Fax: 9262 6490

TTY: 9262 6325

(Service for deaf or hearing impaired people)

TIS: 131 450

(Telephone Interpreter Service. Call and ask to be connected to Whitehorse City Council)

Email: customer.service@whitehorse.vic.gov.au

Website: www.whitehorse.vic.gov.au

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Ring and Book Hard Waste Collection Service

Your hard waste collection
has changed to a
convenient twice-yearly
ring and book service



**Phone 9721 1915 to book
your hard waste collection
at a time that suits you**

Whitehorse City Council's Hard Waste Collection Service has changed to a 'ring and book' arrangement.

Benefits of the service include:

- The flexible booking allows residents to book two collections per financial year at a time convenient to them
- Streets will look tidier because the collections will no longer occur on mass
- Dumping and scavenging of materials will be greatly reduced.

Follow the steps below to book your collection.

1



9721 1915

Phone Council's contractor on 9721 1915 by 3pm Thursdays to have your hard waste collected the following week.

2



Tell the contractor what you wish to put out for collection including: TVs, fridges/freezers, garden prunings, mattresses or scrap metal. Please note, your hard waste cannot be more than 3 cubic metres and each item should be easily lifted by two people.

3



Once you've booked the collection, the contractor will send you a pack with further instructions and an orange 'BOOKED' sticker to place on your hard waste.

YES



Furniture and household appliances



Electronic equipment such as TVs and DVDs



Glass and china (securely wrapped and labelled 'glass' or 'china')



Branches and prunings (tied and separated from other materials)



Timber (no longer than 1.5 metres and no more than 10 pieces)



Washing machines, stoves and fridges with doors removed



Scrap metal, car parts and lawn mowers



Mattresses and bed bases (maximum of two)



Paint tins (empty with lids removed)



Hot water systems

NO



Tyres and car batteries



Motor oil and engine blocks



General garden waste (other than branches/prunings), soil or earth



Household waste and recyclables



Building and renovation materials including rubble or fences



Asbestos and other hazardous waste



Gas cylinders



Household chemicals and pesticides

Most of the materials collected through the Ring and Book Hard Waste and Bundled Prunings Collection Service will be recycled.